



Over 18,400 branches.
 21,843 ATMs. 261 million accounts.
 Enabling State Bank of India to
 create the world's largest
 homogenous banking network.

That's certainty



State Bank of India (SBI), with its associate banks, is India's largest bank servicing over 261 million customer accounts with a banking network of over 18,400 branches and 21,843 ATMs. SBI wanted to widen the scope of serving their customers by providing banking solutions anytime and anywhere rather than being restricted to a single bank branch. To achieve this, SBI required a unified technology platform that would consolidate the banking services. Tata Consultancy Services (TCS) implemented TCS B@NC'S Core Banking Solution which provides for multi-entity, multi-currency and multi-language operation based on international messaging standards. This state-of-the-art architecture provided SBI with unprecedented scalability, fault resilience and business continuity. Enabling them to integrate and centralize their customer base across the country. As one of the world's fastest growing technology and business solutions providers, TCS played the dual role of technology partner and innovative solutions provider, thereby, helping SBI infuse a superior technology into mass banking to provide consistent service levels. Also enhancing customers' satisfaction by providing them with a true 24x7 multi-channel banking service on the world's largest homogenous banking network. And of course, enabling SBI to experience certainty.



TATA CONSULTANCY SERVICES
 Experience certainty.

IT Services ■ Business Solutions ■ Outsourcing

To learn how your business can experience certainty, visit www.tcs.com