



Enabling Taishin to achieve 58% reduction
in TCO and 99.9% availability.

That's certainty



Established in 1992 and headquartered in Taipei, Taiwan, Taishin International Bank operates through a network of 101 branches, with over 2,000 ATMs and 5.5 million accounts. The surge in demand for financial services provided Taishin Bank with numerous opportunities for expansion. However, its legacy banking system hindered its ability to respond with minimal cost. Tata Consultancy Services (TCS) implemented the core banking solution from TCS B@NCs, a universal financial platform, making Taishin the first bank in Taiwan to progress towards an open-platform architecture. As one of the world's leading technology and business solutions providers, TCS helped re-engineer the bank's operational processes, delivering both business and IT benefits, including its ability to manage large transaction volumes 24x7. The highly scalable and flexible TCS B@NCs solution reduced the time to market of Taishin Bank's products and services. Resulting in better customer experience, total cost of ownership savings of 58% and improved system availability of 99.99%. And of course, enabling Taishin International Bank to experience certainty.



To learn how your business can experience certainty, visit www.tcs.com

TATA CONSULTANCY SERVICES

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