



CLIENT EXPERIENCE

ANZ improves operational efficiency and productivity levels with TCS BaNCS

Customer
ANZ

Industry
Capital Markets

Solution
**TCS BaNCS
Custody Solution**

TCS BaNCS

Increased globalization, coupled with the mounting need to provide services across markets, borders and instruments have added to the complexity of operating custodial services. In addition, custodians must continue to improve their operational efficiencies and service quality levels. ANZ' Securities Services division was exploring ways to notch up a leading position in the custody services market. To help ANZ achieve its business objectives, the securities management team realized the need for greater levels of efficiency and automation. The main criteria for picking a new solution were product quality, implementation speed, and price. To allow ANZ to achieve its business goals, TCS Financial Solutions integrate its next generation, SWIFT ready TCS BaNCS Custody solution with ANZ' custody processing environment.



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ANZ is one of the five largest and successful companies in Australia, and the number one bank in New Zealand, managing assets of AUD392.6 billion. The group operates in more than 30 countries across Australasia, the Pacific, Europe, Dubai, USA and Asia. ANZ Custodian Services provides domestic and master custody services for securities listed in Australia and New Zealand. Its customer base includes some of the world's most sophisticated international and domestic institutional investors, banks, global custodians, broker/dealers, master trusts, fund managers and local superannuation funds.

Business Situation

To occupy a leadership position in the region and to stay committed to providing innovative and customized custody services, ANZ needed to further automate its securities service processes and update its IT infrastructure. The existing custody system at ANZ had limited STP functionality, was not equipped with integrated reporting, and incurred high maintenance and operational costs.

ANZ was looking for an integrated IT solution with the capability to manage multiple asset types and markets, as well as the protection of investing in future-proof technology.

ANZ turned to TCS Financial Solutions who helped automate its custody operations through a robust and customized solution, offering higher levels of

Straight-Through Processing (STP), while also preparing ANZ for future innovation. ANZ engaged TCS Financial Solutions owing to its exceptional track record of delivering solutions within rigorous resource constraints.

The Solution

The state-of-the-art TCS BaNCS Custody solution is a comprehensive solution providing support for all aspects of custody operations, including custody management, trade settlement, corporate actions processing, book keeping, registration and charges. In addition, it was architected to meet the existing and evolving needs of sophisticated custody services providers across a wide range of markets and instruments. The solution also carried archival and multiple sessions features under its arm.

The solution automated the sending of SWIFT messages while its flexible nature allowed for additional features such as advanced cash management interfaces for better operational integration and real-time validation, including the debiting and crediting of cash accounts.

The solution's trade settlement module allows for improved STP and auto-repair of SWIFT Messages, and the integration of CHES messages-based settlement processes as part of the NCS Settlement Engine, and partial settlement. The corporate actions module includes a wide coverage of corporate actions events as per Australian market conditions, including a full suite of MT56x messages and support for Australia and New Zealand's complex tax architecture. The custody management module records the physical movement of scrips. A book-keeping module books all security and cash movements and the registration module manages the registration of physical securities and

automates changes, generations of tracers and advices and cancellations of registration orders. In addition, the charges module provides the flexibility to set invoicing at account-, business partner- or business partner group-levels; generates invoices at multiple frequencies and has a configurable rule base for charging at various combinations of account, security, market, and business partner. It also manages the auto-generation of tracers for outstanding invoices.

The TCS BaNCS solution provides comprehensive regulatory and client reporting leveraging its Global Network Delivery Model™, world-class methodologies, and Integrated Quality Management System™. TCS Financial Solutions successfully implemented the solution within stringent quality standards, ensuring high levels of customer satisfaction.

Benefits

The TCS BaNCS Custody solution has enabled ANZ to meet a number of its business objectives, which include:

- Accomplishment of record levels of securities transactions
- Improved management of higher transaction volumes
- Increased operational efficiency and improved productivity levels
- Effective progression from transaction processing to exception processing
- A common system for both Australia and New Zealand
- Scalable, component-based architecture
- Flexibility and automation for multiple business areas; STP framework
- Generic communication interface management
- Rules-based charge computation

- Integrated cash planning
- In-built CHES messaging engine
- Regulatory reporting for Australian authorities such as ABS, ATO and IRD and depts. of Statistics of New Zealand
- Real-time cash messaging interface

“The new system has significantly increased our STP rates and positions us to handle growth.”

- Angelo Calvitto,

(Director Sales, Custody Services) in Global Custodian, Fall 2006 edition

“The new system has delivered significant improvements across settlements and clearing areas to clients. Our settlement volumes have more than doubled since the CCS implementation in August 2005.”

- Excerpts from ANZ Custodian Services Client Newsletter, July 2007

ANZ in Australia was part of the GLOBAL FINANCE Best Sub-Custodians List, 2008

TCS Financial Solutions is a strategic business unit of Tata Consultancy Services. Dedicated to providing business application solutions to financial institutions globally, TCS Financial Solutions has compiled a comprehensive product portfolio under the brand name of TCS BaNCS with a global customer base in excess of 240 institutions operating in over 80 countries.

For more information, visit: www.tcs.com/bancs

About Tata Consultancy Services

Tata Consultancy Services is an IT services, business solutions and outsourcing organization that delivers real results to global businesses, ensuring a level of certainty no other firm can match. TCS offers a consulting-led, integrated portfolio of IT and IT-enabled services delivered through its unique Global Network Delivery Model™, recognized as the benchmark of excellence in software development.

A part of the Tata Group, India's largest industrial conglomerate, TCS has over 143,000 of the world's best trained IT consultants in 42 countries. The company generated consolidated revenues of US \$6 billion for fiscal year ended 31 March 2009 and is listed on the National Stock Exchange and Bombay Stock Exchange in India.

For more information, visit us at www.tcs.com.

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