

Experience certainty. IT Services
Business Solutions
Outsourcing

Iberoamerica – Latin America, Spain & Portugal

TCS Iberoamerica (TCSI) is a strategic unit that operates across the Spanish and Portuguese speaking region of the world. Over 5000 local consultants provide IT services, business solutions and outsourcing to over 150 regional and global clients across Latin America, North America & Europe. TCSI operates Global Delivery Centers (GDCs) in Argentina, Brazil, Mexico & Uruguay at CMMI Level 5 (the highest quality standard for the industry) and maintains Regional BPO (Business Process Outsourcing) Services centers in Chile & Ecuador. Combining this extensive presence in Latin America with deep expertise in managing processes offshore, TCS has provided certainty of high value business results for the leading companies that originate from and operate in this region.



Global Delivery Center, Montevideo, Uruguay



Regional BPO Center
Santiago, Chile



Global Delivery Center
Sao Paulo, Brazil

Quick Facts

- Founded in 2002, Grown rapidly in 5 years to a US\$160 m operation
- 5000 local employees, Strong local country staffing (over 98%)
- 150 active clients, including regional and near shore clients
- Major centers in Argentina, Brazil, Chile, Ecuador, Mexico & Uruguay
- Latin America training center based in Montevideo
- First CMMI Level 5 firm in the Iberoamerican region

Bringing certainty of results to over 150 leading firms in the region:

- | | | |
|-----------------|--------------------|---------------|
| ABN Amro | Codelco | ING |
| AIG | Comercial Mexicana | IMSS |
| Alestra (AT&T) | Cummins | Millenium BCP |
| Banco Penta | Delphi | Petrobras |
| Banco Pichincha | Equifax | Ripley |
| Bank of America | General Electric | Sigüe |
| BBVA | Gol | Telefonica |
| BHP Billiton | Goodyear | Telmex |
| Brasil Telecom | Grupo CIE | Telcel |
| Citigroup | Grupo Santander | Worldspan |

“...Partnering with TCS allowed us to do things **fast and right.**”

Patricia Rosenfeld,
CIO, Equifax Latam



Global Delivery Center
Guadalajara, Mexico

- 13 of top 50 Latin 500 companies
- 4 of 11 Latin firms in the Global 500™
- Over 50 of the top 200 banks & Financial firms
- 4 of top 10 telecom firms