**Building on belief** 



## Cognitive computing holds the key to adept data management in 5G networks



## Abstract

With the evolution of 5G wireless networks, the volume of data transmitted over them has been increasing at an incredible pace. However, these unprecedented levels of data require corresponding improvements in the systems employed to manage them, as manual processes lead to high levels of inaccuracies. With high customer expectations driving today's communications and technology landscape, such error-prone methods are simply not acceptable.

Cognitive management of data seems to have the potential to drive the networks of the future. It can facilitate the management of heterogenous data and drive efficiencies in accessibility, storage, and performance. In this whitepaper, we will see how cognitive computing can meet the challenge of increased data demand in 5G networks.

## Challenges in managing ever-increasing volumes of data

5G networks enable the growth of large volumes of structured and unstructured data which are transmitted over the network, as seen in Figure 1. However, with the continuous influx of new data, managing the content on a wireless network presents unique challenges.



#### Figure 1: Data Usage—5G and 4G

Video data, which already involves specific challenges on legacy wireless networks, will lead to far more complex issues on a 5G network. Managing network-related data is equally challenging due to the transmission of complex and diverse data sets over the wireless network, across multiple types of devices. This will only increase with the densification of the wireless network and amplified demand for real-time and near-real-time analytics. This poses a challenge and an opportunity for companies to manage data efficiently and economically.

<sup>[1]</sup> Opensignal; 5G users on average consume up to 2.7x more mobile data compared to 4G users; October 21, 2021; (https://www.opensignal.com/2020/10/21/5g-users-on-average-consume-up-to-27x-more-mobile-data-compared-to-4g-users); Accessed December 21, 2021

Data management is an elaborate process that can lead to errors when data is collected and analyzed manually. Errors in data collection prohibit companies from understanding the complete picture of the data set.

# Leveraging cognitive computing to enhance data management

Cognitive computing can play a vital role in maintaining data accessibility, data storage, performance, and capacity in networks.

In wireless networks, it leverages structured or unstructured data for data mining, self-learning, pattern recognition, deep learning, and natural language processing to mimic human thoughts and actions.

With the right insights, intelligence, and implementation, cognitive computing has the power to revolutionize the planning, creation, and management of data capacities over telecom networks. These tools enable businesses to achieve a balanced workflow and complete optimization of capacity utilization and performance. It also helps to eliminate the dependency on manual data collection and aggregation in automated way across various stages, as depicted in Figure 2.

5G networks need to continuously exchange data between radio and core networks to manage their resources efficiently. At the same time, businesses need their networks to be scalable and flexible.



In these scenarios, data management solutions with volume, variety, and velocity provide costefficient decision-making.

Figure 2: Leveraging cognitive computing

## The journey from autonomic management to cognitive management

Traditionally, autonomic data management has advanced to the point of introducing automated solutions into a network. This led to the introduction of features such as self-awareness, self-configuration, self-optimization, self-healing, and self-protection.

While these features are still relevant in today's networks, the infrastructure technology advancements require updated accommodation for the next generation of radio access networks (NG-RAN). As networks continue to expand, flexible manipulation of resources becomes even more essential.

Machine learning and AI provides the missing link needed to enhance the above-mentioned features. Machine learning enables companies to adapt their entire system using historical data. In terms of 5G, this means that the wireless network will be able to understand and interpret system variables and adjust values for network configuration optimization.

By utilizing machine learning and AI, cognitive management functions as a critical aspect of success for 5G and future networks.

### Developing a cognitive framework

The degree of complexity within networks becomes much higher due to the multidimensionality and dynamicity of heterogeneous devices that cater to different services over 5G networks. Corporations need an advanced cognitive framework to maximize the full potential of discovering, collecting, and mining such data with respect to autonomous decisions and actions.

As represented in figure 3 given below, there are three critical elements of a cognitive framework for data management in 5G network



Figure 3: Three critical elements of a cognitive framework for data management in 5G network

#### Flexible

Cognitive frameworks should be adaptive enough to navigate dynamic data in real-time, analyze data efficiently, and make changes accordingly.

#### Contextual

Cognitive systems must be able to understand different contextual scenarios. By mining contextual data related to users, environment, social media, location, and time, the cognitive framework can identify patterns in data collection.

#### Divergent

Cognitive systems must be able to handle diverse sets of data. The most successful frameworks can process structured data, unstructured data, images, videos, or any other auditory or sensory data.

This can be accomplished through various objectives while building the framework. Some of these objectives include:

- **Provisioning** to make sure the network has all the resources needed to address the level of demand while maintaining the necessary quality of service
- Monitoring the network to detect and solve problems in advance or quickly fix any bugs to limit the service disruption
- Providing support to guarantee high-quality service throughout the network for all users
- Managing security to protect data produced and collected throughout the network, with early threat detection and comprehensive privacy policies

### Optimizing cognitive systems for the next generation of RAN

Cost-efficient 5G networks are now being developed using cloud RAN (cRAN), virtual RAN (vRAN), and Open RAN (O-RAN). The implementation of open-source software and off-the-shelf servers will disrupt conventional network architecture. The widespread adoption of this technical advancement requires continuous performance optimization.

It is challenging to develop a computational model or framework that can efficiently collect, discover, mine, analyze, and process data. This is because of the multidimensionality, dynamicity, and complexity of heterogeneous devices with various services and data. However, in industries such as healthcare, defense, sports, and civil administration, such data needs to be aggregated quickly and accurately.

Networks can use multiple processes to generate, mine, and transport data. Some of these processes include:

- Data virtualization
- Disaggregated analytics
- Cognitive computing

## Data virtualization

Networks must have distributed databases that can manage large volumes of heterogeneous data. This data needs to be accessible and usable as a single database.

With information ranging from location to network parameters, it results in highly diverse data sets. In such a scenario, graph databases help in responding to complex queries and algorithms for the desired output.

Figure 4 clearly depicts the growth of innovations based on graph database as predicted by Gartner. According to them graph technologies will drive 80% of data and analytics innovations by 2025, up from 10% in 2021, and will help in facilitating rapid decision-making for organizations<sup>2</sup>.



Figure 4: Graph-data based innovations as predicted by Gartner

Data virtualization makes it easier to work with graph databases by strengthening connections across multiple entities in the speediest manner.

### Disaggregated analytics

Since the sourced data comes from different machine- or human-operated devices, it's helpful to have a distributed architecture for analytics. This limits network bandwidth overload and helps design and build real-time use cases over the network.

For instance, densified networks will transmit and collect enormous amounts of data over the air interface. In such cases, storage and computing will be a challenge even in the data center or cloud. Since the data will be used for analytical purposes on a repeated basis, it will be highly resource-intensive from a software and hardware point of view.

Decoupling of hardware from software will not help till we disaggregate the utilization of hardware and software for cost- and time-effective utilization of network resources and power resources. Such disaggregation can be achieved only through algorithmic programming using the aggregated data for the purpose of analytics.

Such solutions are only achievable through interchangeable or modular systems that have the capacity to manage multiple use cases and enable rapid development.

## Cognitive computing

Cognitive computing empowers networks with human-like thought processes, reasoning mechanisms, and cognitive systems. Cognitive computing can find and synthesize data from various

<sup>[2]</sup> Gartner Identifies Top 10 Data and Analytics Technology Trends for 2021 (March 2021), https://www.gartner.com/en/newsroom/ press-releases/2021-03-16-gartner-identifies-top-10-data-and-analytics-technologies-trends-for-2021, accessed in December 2021.



sources and assess the context, evaluating conflicting evidence inherent in the information. This enables the best solution to emerge, and helps businesses create a clear plan of action.

Consider a scenario where there are different alarms in a virtual machine related to disk failures, server port link errors, dysfunctional remote replication, and latency threshold overload. AIML-based cognitive computing can predict and recommend actions to avoid such failures, including resource contention or configuration anomalies. It also enables the optimization of the available capacity for maximum utilization to prevent adverse impacts on the network performance. Thus, a cognitive system will help us make better decisions and use 5G networks to their full potential as to serve the industry and customers thereof.

## Integrated intelligence and the future of networks

As the capabilities of cognitive computing evolve, human intelligence and machine intelligence will be increasingly intertwined. This integrated form of intelligence will drive efficiencies across networks and technologies, and power vast improvements in decision-making at both organizational and consumer levels. As of now, it is difficult to truly envision what 6G will look like, however it is clear that 5G networks will entail increased connectivity of devices and intelligence across environments.

### About the Author

#### Vikas Agarwal

Vikas is a senior consultant in the Communications, Media and Information Services business group at TCS. He has over 23 years of experience spanning multiple roles in telecom and manufacturing industry. Working across various domains in telecom, his area of interest has been leveraging data engineering and advance analytics to deliver the best value to telcos and their end customers with optimum efforts and cost. Vikas holds a degree in industrial engineering with post-graduation in business administration and with several certifications in data science and design thinking.





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