

TCS DigiGOV™ ease of doing business



Improving the ease of doing business in a state or country is a key focus area for governments across the globe. To this end, government bodies must ensure a favorable business climate and deliver superior investor experience throughout – be it when setting up a new business or expanding an existing one, and also while carrying out daily operations.

Creating an investor friendly environment and demonstrating the same to both domestic as well as global business community entail:

- Ensuring ease of information availability as well as ease of securing necessary clearances prior to establishment
- Facilitating investment grounding through time-bound approvals prior to commencement
- Streamlining clearances and compliances required during normal course of business, post commencement

Leveraging its proven DigiGOV™ framework, TCS has developed the DigiGOV Ease of Doing Business solution that simplifies the process of applying for regulatory approvals and enables investors to ensure full compliance to local laws.

Overview

To create an environment conducive for business and investment, governments need a robust and transparent single window clearance platform to simplify and rationalize regulatory processes. This will help provide an optimal roadmap for commissioning business and allowing investors to secure all statutory clearances on time, thereby enabling them to set up shop without any hassle.

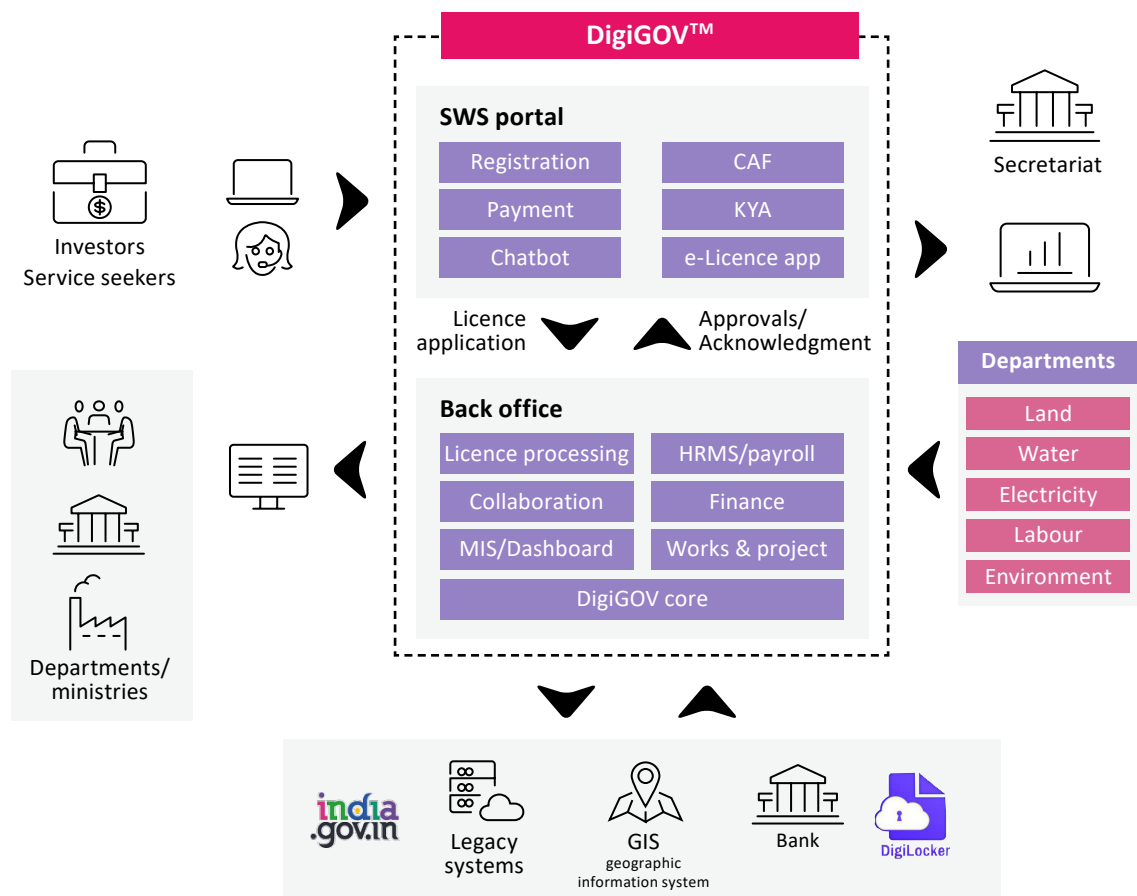
The absence of such a system results in lack of visibility for investors and authorities alike. This also leads to mismanagement of utilities and resources, which in turn drives up turnaround time and may result in inefficient enforcement of policies and laws due to lack of integration, coordination and control between various departments and agencies. Moreover, the absence of an integrated single payment portal often causes multiple payments and delays in reconciliation, in turn delaying decision making. Policy implementation is further hampered by the non-availability of standard formats and a well-defined charter of services.

Acting as the one-stop-shop for everything pertaining to investing, TCS DigiGOV Ease of Doing Business solution helps minimize uncertainty and reduces the time taken to obtain required regulatory clearances, thereby bringing down the overall risk of starting or operating a business by a considerable measure.

Our solution

TCS' DigiGOV Ease of Doing Business solution offers the following :

- Single window facilitation mechanism for investors with integrated payment gateway and online approval and processing of applications
- Rapid information dissemination to investors regarding government policies, incentive schemes, checklist of documents, approval timelines, and so on
- Manuals to help investors understand the application process and approval workflow
- Hybrid approach to drive seamless data exchange amongst all stakeholders and systems
- Tracking and monitoring mechanism to check application and payment status, along with SLA monitoring
- Digitally signed certificates issued from the portal
- Online grievance redressal and feedback mechanism



An overview of TCS DigiGOV ease of doing business solution

Benefits

TCS' solution helps streamline processes and create an environment of opportunity and growth for both the state and investors. It drives an increase in a region's ease of doing business index through:

- Transparency in business regulations
- Advanced predictive analytics and forecasting capabilities
- A dynamic investment roadmap for interested parties
- A simplified application process and time-bound approvals
- Centralized accountability system for approval authorities
- End-to-end integration with various approvals authorities to ensure accountability and reduce delays
- Symmetric experience for businesses
- System driven enforcement of policies





The TCS advantage

TCS brings the following advantages to an engagement:



Extensive domain knowledge: TCS' subject matter experts are equipped with vast knowledge and hands-on experience in implementing integrated services for various government agencies. This helps address business challenges and assist clients in achieving tangible improvements in performance.



In-depth regulatory know-how: TCS' domain experts have elaborate knowledge of the policies and regulations pertaining to the ease of doing business across various regions and countries. This has helped TCS build a comprehensive solution that offers end to end coverage of the regulatory landscape and enables timely compliance.



Solution accelerators: TCS has a range of solution accelerators, preloaded templates, and deployment frameworks to facilitate speedy development and implementation of solutions. For instance, the built-in Common Application and Incentive Application help accelerate solution implementation and allow early realization of benefits.

Awards and accolades



**TOP 3
IT SERVICES
BRAND**



**FASTEST GROWING
IT SERVICES BRAND
FOR THE DECADE
2010 - 2020**



To know more

Visit the [Public Services](https://www.tcs.com) page on www.tcs.com

Email: digigov.connect@tcs.com

About Tata Consultancy Services Ltd (TCS)

Tata Consultancy Services is a purpose-led transformation partner to many of the world's largest businesses. For more than 50 years, it has been collaborating with clients and communities to build a greater future through innovation and collective knowledge. TCS offers an integrated portfolio of cognitive powered business, technology, and engineering services and solutions. The company's 500,000 consultants in 46 countries help empower individuals, enterprises, and societies to build on belief.

Visit www.tcs.com and follow TCS news [@TCS](https://twitter.com/TCS).

All content/information present here is the exclusive property of Tata Consultancy Services Limited (TCS). The content/information contained here is correct at the time of publishing. No material from here may be copied, modified, reproduced, republished, uploaded, transmitted, posted or distributed in any form without prior written permission from TCS. Unauthorized use of the content/information appearing here may violate copyright, trademark and other applicable laws, and could result in criminal or civil penalties.

Copyright © 2021 Tata Consultancy Services Limited