

tcs BaNCS™



TCS BaNCS Academy

Learn faster. Scale smarter. Adopt TCS BaNCS with confidence.



Innovative learning for a fast-changing financial world

Are you facing challenges while working with TCS BaNCS—like keeping up with product updates, navigating features, or getting real-time instructions? That's where TCS BaNCS Academy steps in. It's a one-stop, cloud-based learning platform built to enable rapid, scalable, and role-based training for TCS BaNCS users across the globe.

Financial institutions are modernizing at speed, driven by evolving customer expectations, changing regulations, and continuous product innovation. Yet enterprise platform adoption can slow down when users rely on fragmented training, inconsistent documentation, or generic learning material that does not reflect live product behavior. Built for global adoption, TCS BaNCS Academy supports learners across regions and roles, helping organizations create a consistent training experience while keeping pace with ongoing TCS BaNCS product updates.

Overview

TCS BaNCS Academy offers a one-stop digital learning experience for the TCS BaNCS product ecosystem. It enables users to learn by role, practice through guided simulations, validate knowledge through assessments, and build confidence before applying skills in live operational environments.

The Academy is designed to support training needs across product implementation, onboarding, release-readiness, partner enablement, refresher learning, and ongoing capability development.

TCS BaNCS Academy capabilities



Role-based learning

Structured learning paths aligned to user responsibilities and business functions.



Product version alignment

Course content mapped to relevant TCS BaNCS product versions and functional updates.



Interactive simulations

Guided learning through Show Me, Try It, and Assess Me experiences.



Multilingual enablement

Learning support across languages, including Arabic, French, and German.



Assessment and certification

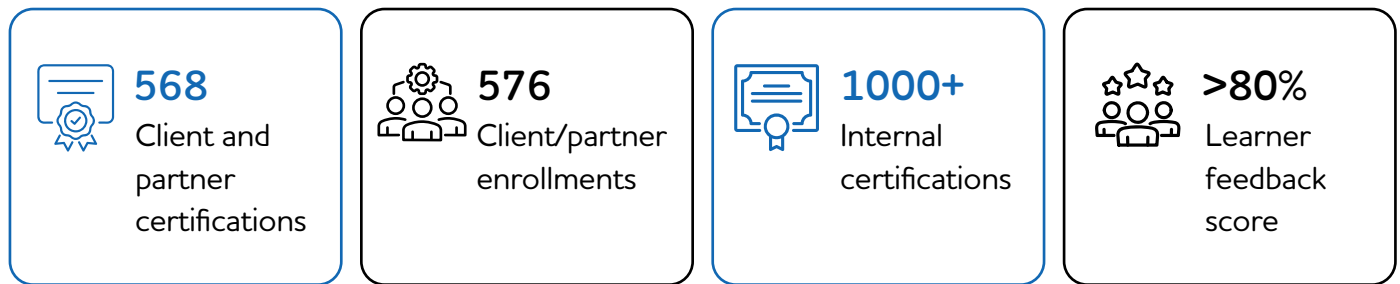
Knowledge validation through robust assessment criteria and certification-led outcomes.



The content clearly explained TCS BaNCS through practical, step-by-step demonstrations that align closely with day-to-day operations and support effective user adoption.

BaNCS Academy user at a leading North American bank

Proven reach and learner impact



TCS BaNCS Academy is designed to strengthen the learning, adoption, and operational readiness of TCS BaNCS users worldwide. By combining SME-validated content, structured learning paths, simulations, assessments, and certification, it helps organizations build sustainable product expertise across teams and geographies.

Benefits

- **Accelerated adoption:** Helps users understand TCS BaNCS faster through structured, practical, and product-aligned learning.
- **Improved onboarding:** Enables new users, client teams, partners, and internal teams to become productive with reduced dependency on ad hoc knowledge transfer.
- **Consistent learning at scale:** Provides a common training framework across geographies, products, and roles.
- **Greater learner confidence:** Simulated practice environments help learners experience real operational flows before working in production.
- **Reduced training complexity:** Modular courses and guided pathways make it easier to navigate complex product features and business processes.
- **Verified readiness:** Assessments and certifications help organizations confirm learner understanding and role preparedness.
- **Proven adoption and impact:** Demonstrates strong reach with 568 client and partner certifications, 576 client and partner enrollments, and 1,000+ internal certifications.
- **Positive learner response:** Consistently achieves feedback scores above 80%, reflecting strong appreciation from customer and partner organizations.

The TCS BaNCS Academy advantage

- **Expert-curated content:** Learning assets are developed in collaboration with TCS BaNCS subject matter experts, ensuring relevant coverage of product concepts, business scenarios, operational tasks, and process flows.
- **Learning by doing:** Interactive simulations allow users to observe, practice, and validate product tasks in a safe learning environment.
- **Cloud-based accessibility:** Learners can access training anytime, anywhere, supporting distributed teams and flexible learning schedules.
- **Scalable enablement model:** The Academy supports training across multiple TCS BaNCS products, implementation stages, user groups, and maturity levels.
- **Outcome-focused certification:** Assessment-led learning journeys help organizations build measurable competencies and readiness.

About TCS BaNCS

The TCS BaNCS universal financial solution is designed to help financial services institutions enhance end customer experience, enabling them to embrace open and innovative technologies that embody true digital customer engagement. The comprehensive product suite has been recognized by leading industry bodies for its advanced depth and breadth of functionality spanning banking and financial services for 18+ years.

Deployed at more than 500+ installations worldwide, it is the largest collection of components, enterprise and consumer apps for the financial industry made available through the cloud, helping firms become more agile and intelligent by leveraging the power of new and extended ecosystems. It enables clients to utilize Artificial Intelligence (AI) to optimize and enhance their current capabilities while advancing operational excellence and improving risk management.

To know more about TCS BaNCS, please visit: <https://www.tcs.com/bancs> or write to us at tcs.bancs@tcs.com

About Tata Consultancy Services Ltd (TCS)

Tata Consultancy Services (BSE: 532540, NSE: TCS) is the technology partner of choice for industry-leading organizations worldwide. Since its inception in 1968, TCS has upheld the highest standards of innovation, engineering excellence and customer service.

It has set an aspiration to become the world's largest AI-led technology services company and is enabling its clients to transform themselves across the full AI stack, from infrastructure to intelligence.

Rooted in the heritage of the Tata Group, TCS is focused on creating long term value for its clients, its investors, its employees, and the community at large. With a highly skilled workforce spread across 55 countries and 202 service delivery centers across the world, the company has been recognized as a top employer in six continents. With the ability to rapidly apply and scale new technologies, the company has built long term partnerships with its clients – helping them emerge as perpetually adaptive enterprises. Many of these relationships have endured into decades and navigated every technology cycle, from mainframes in the 1970s to artificial intelligence today.

TCS sponsors 14 of the world's most prestigious marathons and endurance events, including the TCS New York City Marathon, TCS London Marathon and TCS Sydney Marathon with a focus on promoting health, sustainability, and community empowerment.

TCS generated consolidated revenues of over US \$30 billion in the fiscal year ended March 31, 2025.

For more information, visit www.tcs.com