

# Modern Intranet and Employee Applications

Microsoft Business Unit



What if the employees of any organization could virtually collaborate and communicate just like in real life? In this hyper-connected world, organizations need a unified virtual platform where people can collaborate, access all relevant information and updates, request for leaves, and much more - from anywhere. Employees are looking at an intuitive, immersive and intelligent workplace. Traditional technology cannot handle the demands of such a hyper-collaborative environment.

TCS' Modern Intranet and Employee Applications helps businesses create a unified platform that works as a virtual office. The employees can stay connected with the organization - on the go. With easy information-finding, seamless contact with colleagues and the management, access to files and resources, and self-service, the enterprises can successfully implement an employee engagement strategy, collaborate efficiently, and significantly reduce IT and infrastructure costs.

## Overview

While organizations today have some kind of internal communication system in place, lack of infrastructure, use of legacy applications and absence of technological innovations can drag down productivity and workflow. Email is still the main mode of communication for many businesses but is considered cumbersome and formal. The teams might communicate on internal messaging channels, but files are stored separately. Without a centralized system, executives have no way of getting detailed information. Employees are also deprived of a centralized system to put forth requests and queries.

TCS' Modern Intranet and Employee Applications solution aims to unify the workplace. It lets organizations create a responsive platform that updates as soon as it is fed new information. The tool leverages MS SharePoint - a virtual collaboration platform where the executives meet, plan, work, share information - no matter where they are. So, the managers or the supervisors don't need to send the same email to 50 different people - SharePoint handles the information broadcast. With Microsoft Teams, employees can talk to each other informally and share real-time information, images and videos.

Since it is intuitive, this solution doesn't come with a steep learning curve.

## Solution

TCS Modern Intranet and Employee Applications is an intranet redesign offering that unifies the departments and work processes (see Figure 1). It is based on Microsoft SharePoint - a digitally unified platform where information-sharing and collaboration are seamless. It also features VALO - an intranet-in-a-box provider aiming to make the usage of SharePoint easier.

Integration of this TCS tool takes place in four stages:

- **Intranet design and redesign** helps formulate intranet strategies and create modules for various departments - after thorough user-research and stakeholder alignment.
- **Intranet modernization implementation** deploys strategies and upgrades the existing intranet communication system.
- **Intranet maturity assessment** evaluates if the intranet system adheres to the industry standards and addresses the pain points of employees and management.
- **Employee service reimagination** creates a centralized channel for employee self-services.

## TCS Modern Intranet and Employee Applications offers many intranet features

- Intuitive experience with modern UI
  - Modern mega menu navigation
  - Configurable footer
  - Targeted news
  - User friendly page templates
  - Configurable FAQs, how-to pages/documents
  - Configurable alerts
  - Events hub and trainings
  - Stock webpart module
  - Discussion feeds (Yammer or Newsfeed)
  - Activity streams (comments, likes)
  - Videos (Youtube/MS Stream/O365 videos)
  - Quizzes
- Modern search and search refiners
  - Surveys and polls
  - Static hyperlink based integrations (redirect feature)
  - My favourites
  - RSS feeds integration
  - Analytics and insights (native reports)
  - Integrations within O365 suite and external REST based integrations
  - + Everything SharePoint and Office 365 offers



### Add-on Services:



Analytics



Adoption and change management



Content migration



Virtual assistant

Figure 1: TCS Modern Intranet and Employee Applications unifies departments and work processes through intranet redesign

## Benefits

The benefits of TCS Modern Intranet and Employee Applications are as follows:

- Offers a unified platform to communicate, collaborate, create and execute.
- Helps create a truly digital workplace with real-time information broadcast, ensuring effortless team collaboration.
- Provides insightful analytics on sales and processes that offline collaboration does not allow.
- Drives employee engagement and productivity through an inclusive work culture.
- Offers scalability through cloud-based processes.
- Seamlessly connects external and internal modules with APIs.

## The TCS Advantage

TCS helps formulate an intranet design planning and strategy leveraging its domain expertise and experience in customer-centric design. Its strategic partnership with VALO helps ensure an intuitive interface. There are various advantages of working with TCS.

- Ready-to-deploy intranet and accelerators for employee applications provides a head-start in intranet implementation and fosters an internal collaborative environment that's safe from eavesdropping and downtime - a crucial feature of an aspiring Business 4.0-centric company.
- An agile scrum-based framework during the design and implementation phases makes quick and efficient deployment of intranet possible.
- TCS being a Microsoft Premier Outsourcing and Microsoft Gold Certified SharePoint partner helps customers with priority support from Microsoft.
- Experience and best practices of implementing knowledge management and employee engagement portals provides a head start to organizations.
- TCS is a preferred member of the Microsoft 365 Content Services Partner Program and a launch partner for Project Cortex, including SharePoint Syntex.

## Awards & Recognition



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Email: [dw.marketing@tcs.com](mailto:dw.marketing@tcs.com)

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