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# Strong customer additions, holistic growth helps TCS take market leadership in FY15;

Investments in Digital, Platforms, Automation provides ideal growth springboard for FY16

- Annual revenues at ₹94,648 crore; up 15.7%; CC 17%
- USD Revenues of \$15.5 billion; up 15 % Y-o-Y
- Q4 Revenues at ₹24,220 crore up 12.4% Y-on-Y & (1.1%) Q-on-Q; 1.6% CC Q-on-Q
- \*Q4 Net Profit at ₹5,773 crore up 7.7% Y-on-Y & 8.4% Q-on-Q

Annual Highlights for 2014-15	Highlights for 4 <sup>th</sup> Quarter 2014-15		
*PBIT (before Other Income) at ₹ 25,311 cr	*PBIT (before Other Income) at ₹ 6,439 cr		
Volume growth at 16.95%	Volume Growth: 1.42% Q-on-Q		
Gross addition: 67,123 employees	Gross addition: 14,395 professionals		
Net addition: 19,192 employees	Net addition: 1,031 employees		
Total employee strength: 319,656	Attrition rate: 14.9 % LTM		
*EPS at ₹ 111.87	Utilisation Rate (excl trainees): 85.4 %		
Total Dividend at ₹ 79 per share including	• Utilisation Rate (incl trainees): 81.5 %		
proposed ₹ 24 as Final Dividend	*EPS at ₹ 29.47 in Q4 from ₹ 27.20 in Q3		

**MUMBAI, April 16, 2015:** Tata Consultancy Services (TCS), (BSE: 532540, NSE: TCS), a leading IT services, consulting and business solutions firm reported its consolidated financial results according to Indian GAAP for the quarter and financial year ended March 31, 2015.

Commenting on the performance in 2014-15, **N. Chandrasekaran, CEO and MD said:** "We are living in a world where technology is not just becoming integral to business but to our daily lives. TCS is playing a leading role in this ongoing revolution, helping our clients navigate and leverage Digital to help grow their businesses. Our deep relationships with our customers, our domain expertise and strong rigor in operations have helped us continue to show growth leadership in FY15."

Looking forward to financial year 2015-16, **Mr Chandrasekaran added**: "We have laid a strong foundation for growth in FY16. Our investments in Platforms, Digital and Automation are gaining traction with clients and together with our market investments in USA, Europe and Japan, we are upbeat that the coming quarters will bring more opportunities to partner with customers across multiple industries. We remain focused on remaining relevant to our customers, our employees and the community."

<sup>\*</sup>Figures are excluding One-time Special Employee Reward of ₹ 2,628 crore in Q4; Reported figures are available on the Financial Tables in Page 6-7

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Rajesh Gopinathan, Chief Financial Officer, said: "We have maintained our profitability in a challenging operating environment, where currency has been a strong headwind for some time. Despite these and other macro challenges, our goal has been to support business growth while ensuring we continue to invest in a calibrated fashion for the future."

There was holistic growth across markets and industries during the financial year. Europe led growth in major markets, while UK and North America continue to grow in line with the company average. All major industry verticals grew in double digits led by Retail, Manufacturing, Life Sciences & Healthcare and BFSI during FY15.

#### **Key Digital Wins in Q4**

- Selected by a large multinational consumer goods company to develop a gamified Digital learning experience on Mobile devices
- Chosen by a leading North American consumer products company as the preferred partner for their endto-end Cloud Infrastructure and System Integration Initiative
- Chosen by an European Bank as a preferred partner to identify, analyze and establish consumer preferences for their services using TCS Listening Platform and Social analytics
- Selected by a leading retailer to overhaul Master Data Management to impact web searches, consumer shopping experience, and supply chain data quality
- Chosen by a leading credit rating agency as a strategic partner for its data ingestion framework to handle both structured and unstructured data
- Selected by a major European insurer to implement a Data Lake for futuristic and strategic big data implementations
- Selected by leading financial services provider in Japan for creating a cloud platform
- Selected by a leading UK financial institution to provide consulting services to define their digital knowledge management framework
- Chosen by a global consumer products company as a partner to provide comprehensive end-to-end services in the Digital space
- Selected by a leading educational institute for creating a cloud based environment for student onboarding
- Selected by a leading insurance provider in Asia Pacific to develop a mobile-based e-submission tool to optimize submission activities
- Chosen by a major UK based multinational retailer as its preferred partner to define their next generation mobility strategy for their stores
- Selected by the world leading university press to create a cloud based publishing content delivery network
- Engaged by a North American automobile maker to build Big Data solution for early detection of parts failure
- Selected by a leading North American insurance giant for Digital marketing through business analysis

#### Key Wins in Q4

- Selected by a large European Bank to provide Business Process Services for Retail Banking, Market Operations and Reconciliations
- Chosen by a leading global bank as its Strategic Partner to deliver solutions and services across IT and Operations
- Selected by a large telecom company in the Middle East as its partner for implementation of a BSS transformation project
- Partner with a European Digital Fashion retailer with operations in UK, Continental Europe and USA for transforming their Multi-channel, Merchandising and Analytics operations.

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- Selected by a leading department store retailer in North America as a Strategic Partner to provide managed services and build a Private Cloud to transform their infrastructure operation
- A leading US pharmacy services organization needed a solid foundation to embark on a business transformation. They have chosen TCS as their strategic partner to simplify and support their entire application and infrastructure portfolio in this multi-year transformation journey.
- Chosen by a major North American Insurance Company as a strategic partner for a full-services contract
- Selected by a leading North American Information Services provider as a strategic partner to modernize, rationalize and simplify its application portfolio that supports several of its business capabilities including sales and marketing
- A large financial cooperative in ASEAN selected TCS BaNCS to implement a Centralized Islamic Banking system covering compliance, treasury, core banking and payments operations.

#### **Human Resources:**

"During FY15, we have trained and integrated over 67,000 professionals who joined and with business demand continuing to be robust, we have made 25,000 offers on engineering campuses for trainees who will join us from the second quarter of the new fiscal year." said Ajoy Mukherjee, Executive Vice President, Head, Global Human Resources. "Our attempts to build a next-gen organization that is social, mobile, engaged and collaborative continues at great speed and we are extending the model of using social and platform based collaboration tools to connect with students from colleges across India and globally."

TCS also crossed the milestone of employing over 100,000 women in FY15 with gender diversity of 33% as well as 122 nationalities represented in its global workforce.

#### **Innovation and Intellectual Property:**

As of March 31, 2015, the company has applied for **2277** patents including **173** applied during the quarter. Till date, the company has been granted **206** patents.

#### **Awards and Recognition**

#### **Business Leadership:**

- Won 'Best Company of 40 years' at Business Standard Annual Awards for 2014
- Recognised as the industry's fastest growing brand over the last five years by Brand Finance
- Certified as Top Employer North America 2015 from the Top Employers Institute
- Achieves Superbrands status in the UK
- Ranked UK's number 1 Employer by Top Employers Institute
- Ranked # 1 Employer in Europe by Top Employers Institute
- Europe's largest ever survey of business leaders ranks TCS #1 on both performance and customer satisfaction
- Certified as top employer Australia 2015
- Awarded 'TOP 20 Service Outsourcing MNCs in China
- Won NASSCOM 2014 award for 'Excellence in Gender Inclusivity' Best IT services and Product Company"
- Won award for the being the Leading IT Company for 25 years at the NASSCOM event on silver jubilee of Indian IT-ITeS industry.
- Won the ASIAN MAKE award for the Tenth time
- Won multiple awards from ATD Excellence in Practice citations for TCS L & D
- Received multiple honours at the Brandon Hall Group Awards
  - Excellence in Learning
  - Best in Competencies and Skill Development;
  - Best Use of Blended Learning.
  - Excellence in Sales and Marketing

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- ACE career development program of TCS won AIESEC International's Global Partner of the Year award
- Passport Seva received the National Award for e-Governance (Gold Award) for Outstanding Performance in Citizen-centric Service Delivery
- TCS' Business Process Services bagged multiple honours at the World HRD Congress 2015:
  - Outstanding Contribution to the Cause of Education,
  - o Innovation in Recruitment,
  - o Best HR Strategy in line with Business
  - o Talent Management.
- Won multiple honours at the BPO Excellence Awards 2015
  - o BPO Organisation of the Year Award
  - o Award for Operational Excellence & Quality
  - o Social Change Agent Award
- Won awards at RASBIC (Recruiting and Staffing Best in Class) 2015 by World HRD Congress for the seventh year in a row
  - o Best Overall Recruiting & Staffing Organization of the Year
  - o Best Use of Technology for Recruiting
- TCS solutions Received trophy at CSI IT Excellence Awards

#### Partner:

- Recognised by Oracle as Specialized Partner of the Year
- Won 'Asia Pacific IBM Choice Award 2015'
- Received 2015 JD Edwards Partner Excellence award
- Received top laurels at Oracle India Partner Forum

#### Sustainability:

- TCS received Top IT/ITES Exporter and CSR award for Community Development & Environment Protection from HYSEA (Hyderabad Software Enterprises Association

#### Leadership:

#### N Chandrasekaran:

- Awarded CNN-IBN Indian of the Year 2014 in Business category
- Voted as India's Best CEO in Finance Asia's annual Asia's Best Companies Poll

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#### **About Tata Consultancy Services Ltd (TCS)**

Tata Consultancy Services is an <u>IT services</u>, <u>consulting</u> and business solutions organization that delivers real results to global business, ensuring a level of certainty no other firm can match. TCS offers a consulting-led, integrated portfolio of <u>IT</u>, <u>BPS,infrastructure</u>, <u>engineering</u> and <u>assurance services</u>. This is delivered through its unique <u>Global Network Delivery Model</u>™, recognised as the benchmark of excellence in software development. A part of the Tata group, India's largest industrial conglomerate, TCS has over 319,000 of the world's best-trained consultants in 46 countries. The company generated consolidated revenues of US \$15.5 billion for year ended March 31, 2015 and is listed on the National Stock Exchange and Bombay Stock Exchange in India. For more information, visit us at <u>www.tcs.com</u>.

Follow TCS on Twitter.

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#### For more information please contact:

Media: +9122 6778 9999	Investor Relations:
Pradipta.bagchi@tcs.com/ashish.babu@tcs.com	Kedar.shirali@tcs.com
shamala.p@tcs.com/h.ramachandra@tcs.com	+9122 6778 9999

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#### Consolidated Statement of Profit and Loss For the year ended March 31, 2014 and 2015 (In crores of ₹, except per share data)

	Year ended	Year ended March 31, 2015		
	March 31, 2014	Ex Adj*	Reported	
INCOME	81,809	94,648	94,648	
EXPENDITURE				
a) Salaries & Wages	29,860	36,073	38,701	
b) Overseas business expenditure	11,636	13,364	13,364	
c) Other operating expenses	15,160	18,101	18,101	
Total Expenditure	56,656	67,538	70,166	
Profit Before Interest, Depreciation, Taxes & Other Income	25,153	27,110	24,482	
Interest	39	104	104	
Depreciation	1,349	1,799	1,799	
Profit Before Taxes & Other Income	23,765	25,207	22,579	
Other income (expense), net	1,637	3,230	3,230	
Profit Before Taxes & Exceptional Items	25,402	28,437	25,809	
Exceptional items	0	490	490	
Profit Before Taxes	25,402	28,927	26,299	
Provision For Taxes	6,070	6,800	6,239	
Profit After Taxes & Before Minority Interest	19,332	22,127	20,060	
Minority Interest	168	215	208	
Net Profit	19,164	21,912	19,852	
Earnings per share in ₹	97.67	111.87	101.35	

<sup>\*</sup>Figures are excluding One-time Special Employee Reward of ₹ 2,628 crore in Q4; Reported figures are available on the Financial Tables in Page 6-7



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# **Consolidated Statement of Profit and Loss**

For the Quarter ended March 31, 2014, December 31, 2014 and March 31, 2015 (In crores of ₹, except per share data)

	Quarter ended March 31, 2014	Quarter ended December 31, 2014	Quarter ended March 31, 2015	
			Ex Adj*	Reported
INCOME	21,551	24,501	24,220	24,220
EXPENDITURE				
a) Salaries & Wages	7,581	9,336	9,149	11,777
b) Overseas business expenditure	3,186	3,344	3,340	3,340
c) Other operating expenses	4,095	4,773	4,822	4,822
Total Expenditure	14,862	17,453	17,311	19,939
Profit Before Interest, Depreciation, Taxes	6,689	7,048	6,909	4,281
& Other Income				
Interest	12	18	11	11
Depreciation	375	462	470	470
Profit Before Taxes & Other Income	6,302	6,568	6,427	3,800
Other income (expense), net	721	644	1,136	1,136
Profit Before Taxes	7,023	7,212	7,564	4,936
Provision For Taxes	1,613	1,824	1,742	1,181
Profit After Taxes & Before Minority	5,410	5,388	5,821	3,755
Interest				
Minority Interest	52	60	49	42
Net Profit	5,358	5,328	5,773	3,713
Earnings per share in ₹	27.27	27.20	29.47	18.95

#### **Consolidated Balance Sheet** As at March 31, 2014 and March 31, 2015 (In crores of ₹)

	As at March 31,	As of March 31, 2015		
	2014	Ex Adj*	Reported	
EQUITY AND LIABILITIES				
Shareholders' Funds	49,195	52,695	50,635	
Minority Interest	708	1,135	1,128	
Short term and long term borrowings	254	300	300	
Deferred Tax Liabilities (net)	309	343	343	
Current liabilities and provisions	15,543	17,902	20,133	
Non-current liabilities and provisions	1,129	1,123	1,123	
Total Liabilities	67,138	73,497	73,661	
ASSETS				
Fixed Assets (net)	10,444	12,311	12,311	
Investments	3,434	1,662	1,662	
Deferred Tax Assets (net)	420	594	594	
Goodwill (on consolidation)	2,269	2,093	2,093	
Cash and Bank Balance	14,442	18,556	18,556	
Current Assets, Loans and Advances	27,297	28,764	28,764	
Non-current Assets, Loans and Advances	8,832	9,516	9,681	
Total Assets	67,138	73,497	73,661	

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