



ValueBPS™

Business Operations



Enterprises across the world today look to drive growth and stay relevant to their customers in a highly competitive and ever changing digital and disruptive world. In order to accomplish this, they seek to partner with organizations who can help them achieve business growth, market agility, improve customer experience, and regulatory compliance.

Tata Consultancy Services' (TCS') ValueBPS™ approach focuses on key business priorities to drive superior outcomes and deliver sustained and profitable growth. Our transformational initiatives and cross-industry solutions lead to faster value identification and realization. We design, enable, and execute processes aimed at helping clients become a real-time digital enterprise and enhancing stakeholder value. Our experience and expertise is developed over years of delivering business impact to companies across domains.

Overview

In this digital era, businesses across industries look to focus more closely on profitable growth and improved cash flows. At the same time, they need to meet ever growing customer demands, while achieving operational excellence to alleviate the pressure on revenues.

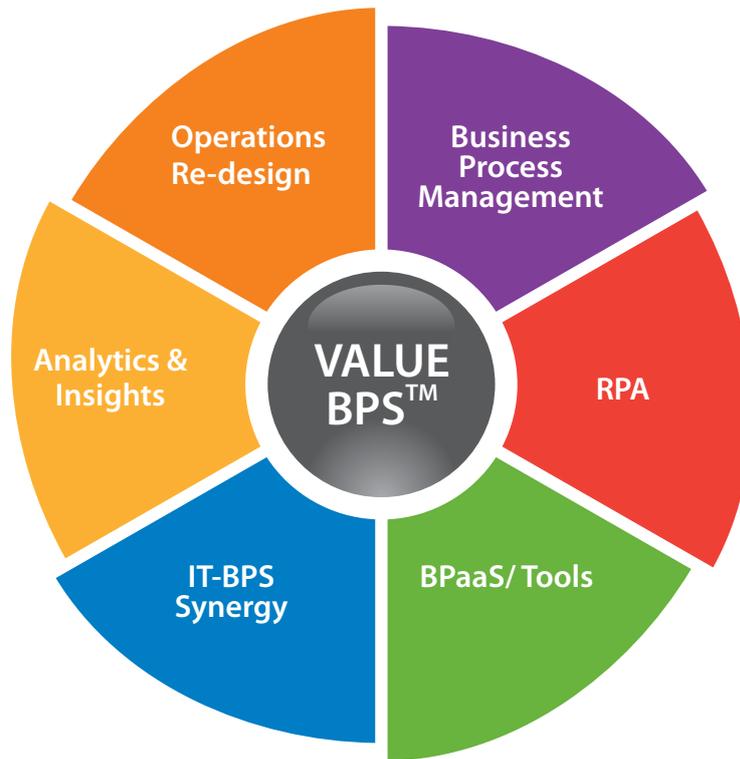
With TCS' ValueBPS™, companies can leverage our expertise in operations redesign, analytics and insights, robotic process automation (RPA), IT-BPS synergy, BPaaS platforms, and Business Process Management (BPM) practices to achieve significant business outcomes. ValueBPS™ enables companies to identify and adopt 'next practices'. We help them to foresee future trends and recommend appropriate approaches that take advantage of these patterns, helping them stay relevant to their customers and achieve future-readiness.

Our Framework

Our ValueBPS™ approach maximizes value across the entire business ecosystem in several ways:

- Our operations redesign strategy uses the FORE™ simplification methodology and TRAPEZE™ suite of solution accelerators to transform processes, governance, and knowledge management.
- With the help of analytics and insights, we facilitate informed decision-making in key enterprise functions.
- Our RPA solution comprises a suite of self-learning, non-intrusive robots that can address every possible business process scenario.
- With Business Process as a Service (BPaaS) platforms, we leverage cloud computing for both industry-specific functions and cross-industry enterprise functions.
- Our BPM approach increases visibility into processes and benchmarks performance to quickly address performance gaps and enhance process maturity.
- Through IT-BPS synergy we help identify the right mix of technology solutions that can complement business processes to enhance outcomes.

An overview of our ValueBPS™ approach



Benefits

TCS' ValueBPS™ helps achieve key business metrics such as:

- \$75 million increase in annual savings
- >50% reduction in cost-to-serve
- 95% digitization of business operations
- \$50 million higher cash flow
- ~10% improvement in timely reconciliation
- ~25% reduction in collections cycle time
- 60% improvement in Net Promoter Score (NPS)

The TCS Advantage

Some of the advantages TCS offers are:

- More than 40 years of experience in delivering IT solutions for large multinational enterprises
- Proven track record in transformational initiatives and cross-industry solutions that lead to faster value identification and realization
- Expertise in operations redesign, analytics and insights, RPA, IT-BPS synergy, BPaaS platform solutions, and BPM practices

Awards & Recognition



To know more

Visit [Business Operations](#) unit page on [tcs.com](#)

Email: bps.connect@tcs.com

Blog: [Agile Business](#)

About Tata Consultancy Services Ltd (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that delivers real results to global business, ensuring a level of certainty no other firm can match. TCS offers a consulting-led, integrated portfolio of IT and IT-enabled infrastructure, engineering and assurance services. This is delivered through its unique Global Network Delivery Model™, recognized as the benchmark of excellence in software development. A part of the Tata Group, India's largest industrial conglomerate, TCS has a global footprint and is listed on the National Stock Exchange and Bombay Stock Exchange in India.

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