TCS' Occupational Health and Safety Policy

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world’s largest businesses in their transformation journeys for over five decades. Its customer-centric business model has helped it spot trends early, embrace business opportunities by making the right investments and mitigating risks, while discharging its corporate responsibilities. The superior growth and sustained market share gains resulting from this strategy have made TCS one of the largest IT service providers globally, with business operations spread across continents.

TCS is committed to providing a safe and healthy work environment to its associates, business partners and other stakeholders. TCS recognises that occupational health and safety (OH&S) and overall physical and mental well-being of its employees is integral to its success and growth aspirations. OH&S considerations are integral to its business planning framework including its activities, policies, infrastructure, and processes, thereby helping meet the requirements of regulatory guidelines, and ensure safety of its associates, customers and other stakeholders. This policy applies to TCS' global operations.

TCS shall demonstrate leadership in occupational health and safety space through the following commitments and actions.

Safe Workplaces

- Adopt measures and processes that focus on the prevention of occupation-related accidents, injuries, illnesses, and near-misses and strive to continuously improve these
- Eliminate hazards and reduce OH&S risks

Beyond Compliance Approach

- Comply with relevant OH&S legal and other requirements applicable to the organisation and strive for ‘beyond compliance’ performance
People Focus

- Communicate with, involve, and consult associates on physical & mental health and safety provisions and ensure their commitment and participation in the implementation of policies and processes.
- Safety, health and wellbeing is equally an individual and line function responsibility. TCS shall ensure OH&S awareness and build competency among associates at all levels to handle individual and team OH&S responsibilities, through appropriate training, and proactive adherence to all OH&S requirements to ensure a safe workplace for themselves as well as others.

Value Chain

- Involve suppliers and contractors, through consultation & participation, in its OH&S mission by sharing the expectations and engaging with them to achieve the OH&S objective of ensuring a safe and sustainable supply chain.
- Engage with client partners towards ensuring occupational health and safety of TCS associates working at client locations.

Communication and Transparency

- Communicate the OH&S policy to all its employees, business associates, customers and ensure it is available to other stakeholders/interested parties.
- Report the OH&S performance through various mandatory and voluntary disclosures and to other stakeholders through appropriate channels.

Continual Improvement

- Set appropriate OH&S objectives and targets and conduct periodic performance reviews against these targets.
- Provide adequate resources to ensure continual improvement in its OH&S performance.
- Review OH&S policy and management systems periodically to ensure their continuing applicability and relevance to its operations and evolving stakeholder expectations.
This policy reaffirms TCS' commitment towards being a responsible employer and value chain partner by prioritizing the safety and wellbeing of the people we work with.

Signed By: MILIND LAKKAD
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Date: 21 October 2021

This TCS OH&S Policy is available at www.tcs.com. We would appreciate your feedback. Please write to us at Corporate.HSE@tcs.com.

Revision History
TCS' OH&S Policy was first published on 6 December, 2007 and has been revised and republished on December 31, 2009, April 1, 2013, 14 Jul 2017 and October 2021.