



NOCO Unit 750 Unit 500 Unit

Feb Mar

## Investor Presentation January 2023

## **Forward Looking Statements**

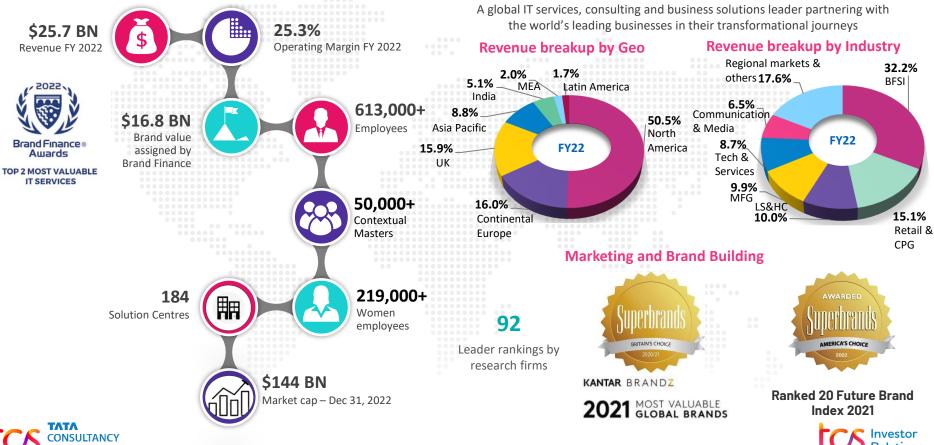
Certain statements in this release concerning our future prospects are forward-looking statements. Forward-looking statements by their nature involve a number of risks and uncertainties that could cause actual results to differ materially from market expectations. These risks and uncertainties include, but are not limited to our ability to, manage growth, intense competition among global IT services companies, various factors which may affect our profitability, such as wage increases or an appreciating Rupee, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on cross-border movement of skilled personnel, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which TCS has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property, pandemics, natural disasters and general economic conditions affecting our industry. TCS may, from time to time, make additional written and oral forward-looking statements, including our reports to shareholders. These forwardlooking statements represent only the Company's current intentions, beliefs or expectations, and any forward-looking statement speaks only as of the date on which it was made. The Company assumes no obligation to revise or update any forward-looking statements.



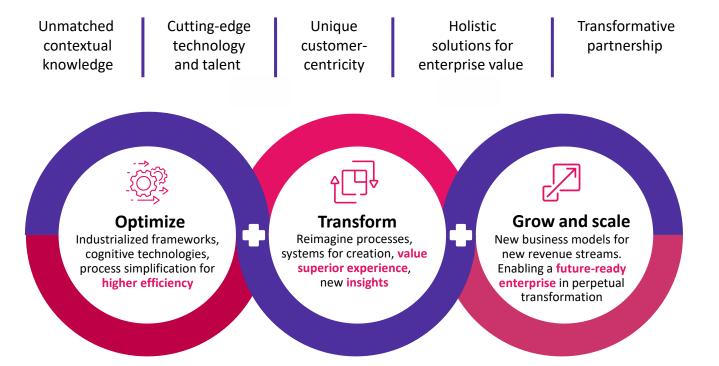


#### **Tata Consultancy Services**

#### We Are...



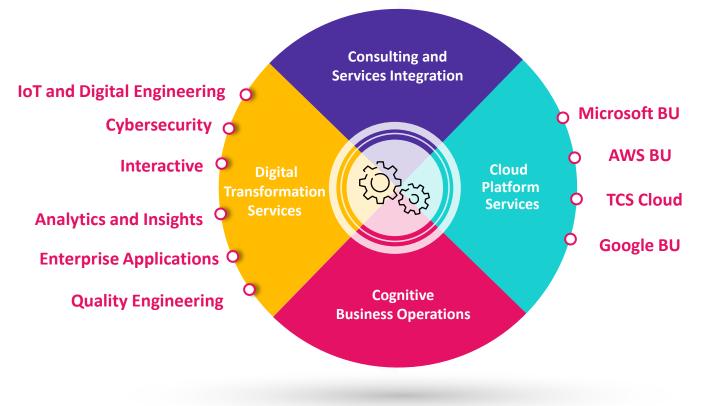
#### The TCS Advantage







#### **Our Services Portfolio**







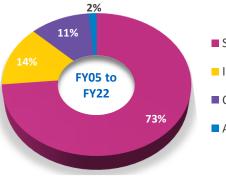
#### The Journey So Far

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Rev in USD Mn



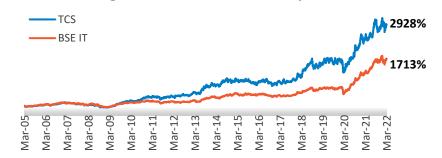
Judicious usage of cash ...



- Shareholder distribution
- Invested Funds
- Capex
- Acquisitions



... and higher-than-benchmark share performance





#### Key Demand Drivers of Growth in FY 2022

**All Time High** 

**Deal Wins** 

\$34.6 Bn

TCV of Order Book

1.3

Book to Bill

ΠΠ

#### **Growth & Transformation**

- M&A, new ways of working
- Product innovation, business model innovation including Horizon Two and Three programs
- Customer experience transformation

#### **Cloud Migration**

- Cloud strategy definition, assessment, business case preparation, roadmap creation
- ERP consolidation and migration
- Application and data modernization
- Workload migration

#### **Operations Transformations – Business and IT**

- Need to free up people and financial resources to execute G&T initiatives
- Talent scarcity made worse by the Great Resignation
- Desire for more resilient operations





#### Gaining Share in the G&T Opportunity





Don Ray

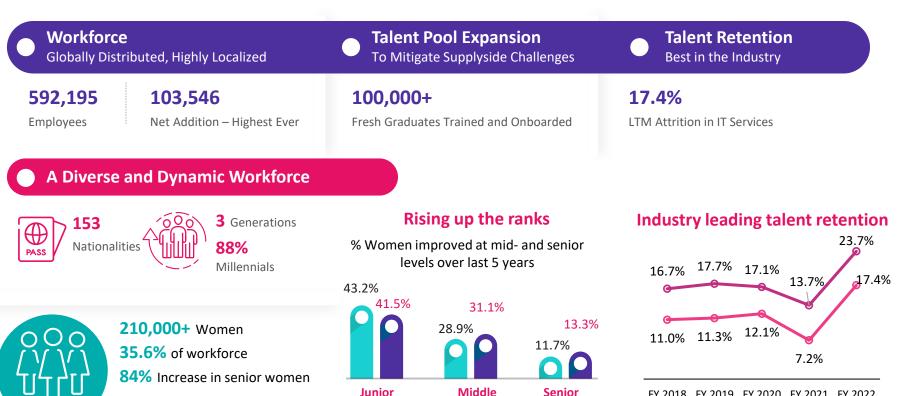
TCS Annual Report 2016-2





# Strategic Investments

#### **Industry-Leading HR Outcomes**



FY 2018 FY 2019 FY 2020 FY 2021 FY 2022

----- Peers Composite



\* All figures as of March 31, 2022

executives over last 5 years

678 Women patent holders

10

FY 2022

FY 2018

## Fostering a G&T Workforce

Purpose-CentricTraining for Anyone to learn Anytime, Anywhere, accessing Any content on Any device60.3 mnLearning hours logged in FY 2022		Talent with	a <b>l Masters</b> potential to be G&T leaders	• TCS Elevate Linking learning to career growth			
		<b>50,000+</b> CMs	24% Women	<b>13,000</b> Employees talent, with	h		
<b>3.5 mn</b> Digital competencie acquired	<b>171,000</b> Employees c skilled		Bespoke managemer created for this coho Ivy League business s	rt in partnership with	1		
	Linked Talent Awards	BE ST.	Brundon HM Erdascillunet anvies GOLD DCILLINE IN LEARNING 2021	Human Awards With Towards With Towards With Towards With Towards	<b>2021</b> GOLD ORGANIZATION CHEEF LEARNING OFFICER		
	Gold for "Best Culture of Learning" - above 10,000 employees on LinkedIn.	4 <sup>th</sup> year as ATD Best of Best (13 <sup>th</sup> year in a row)	7 Brandon Hall Awards	2 ET Human Capital Awards		Stevie® Awards for Great Employers	Golden Bridge Awards for Business & Innovation
S CONSULTANCY SERVICES			* All figures as of Ma	rch 31, 2022			Investor Relation



## Helping Clients Innovate at Scale



#### CS Innovation Forum

#### 1,350+ clients

- 7 regions
- 65+ client / partner speakers



#### tcs Pace<sup>™</sup>

- 5 Active PacePorts
- 4 in pipeline
- 6 'Powered by Pace' Centers
- 500+ customer and partner engagements

## tcs coin

Extended Co-Innovation Ecosystem

**2,600** Start-ups

Academic Partners

58

#### tcs CodeVita

Promotes programming as a sport; helps spot talent and build TCS' employer brand.



#### GUINNESS WORLD RECORDS™

The largest computer programming competition consists of 136,054 participants, organised by Tata Consultancy Services in Mumbai, Maharashtra, India, on 10 April 2021.







\* All figures as of March 31, 2022

## Accelerators, Products and Platforms: Competitive Differentiators

Accelerate transformational outcomes, drive high quality revenues and deepen the competitive moat around TCS' services business

BFSI	tos B02NCS™	tcs MasterCraft <sup>™</sup>	DevOps			
Retail	tcs Optumera™	tos OmniStore	м			
Life Sciences	tos ADD	Ignio 🛆	Cognitive AI			
СМІ	tcs HOBS <sup>™</sup> tcs Twinx <sup>™</sup>	Jile	Agile Tools			
SMB		tos quartz"	BlockChain			
Others: Decision Fabric, TCS Enterprise Navigator, PredictCX, Cyber Defence Suite, Enterprise 5G Edge Suite, UCX Framework for Salesforce etc.						

#### Solution Accelerators

Customizable assets that deliver speed to market and more certain business outcomes

Bringing Life to Things<sup>™</sup> **TCS Clever Energy**<sup>™</sup> tcsip2<sup>™</sup> **TCS** DigiFleet<sup>™</sup> **Connected Plant Connected Health Solutions t**CSCognix<sup>™</sup> Crystallus<sup>™</sup> **TCS DATOM™** DAEzMo<sup>™</sup> **DeXAM<sup>™</sup> QET** Platform

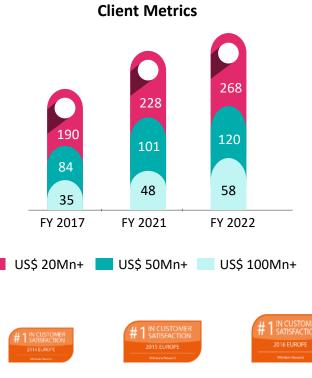






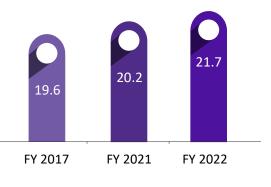
# Longer Term Growth Strategy

#### Customer-centricity at the Core of Our Strategy



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#### Rev per US\$ 1 Million+ Client (\$ Mn)

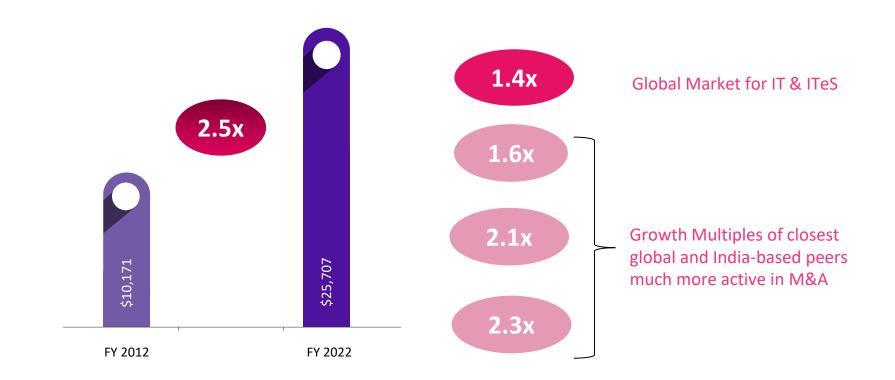


Growth 11%





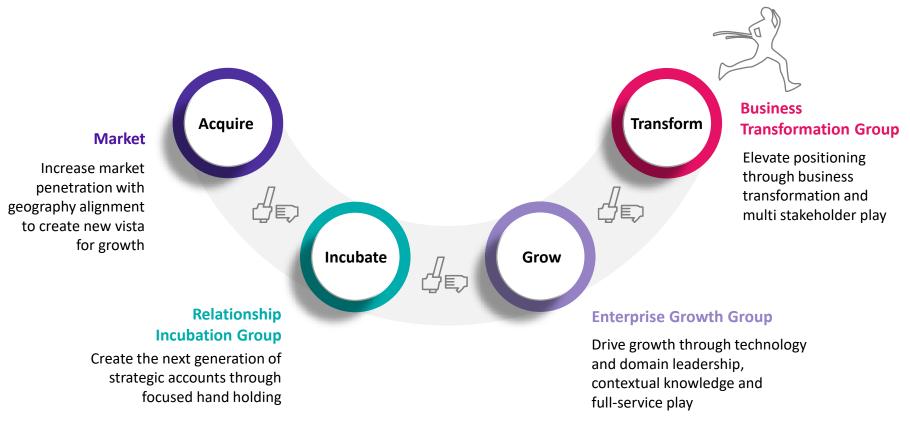
## Strong Organic Growth, with Market Share Gains







## An Industry-First Operating Model to Power our Journey Ahead



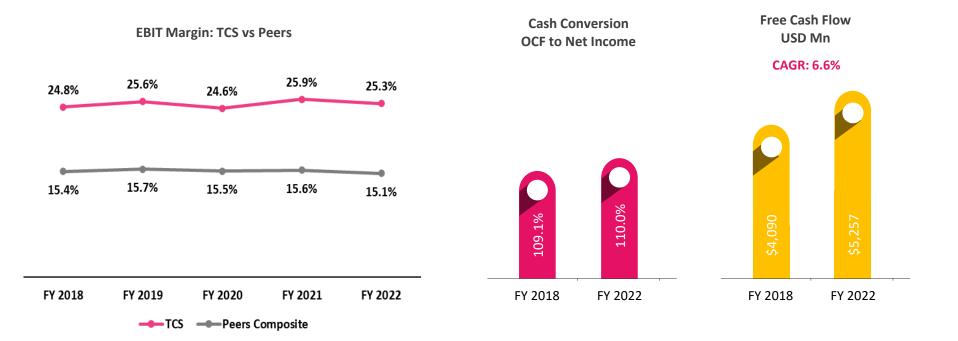


#### Consistent Profitable Growth for Long Term Value Creation

#### Resilient, Industry-Leading Profitability

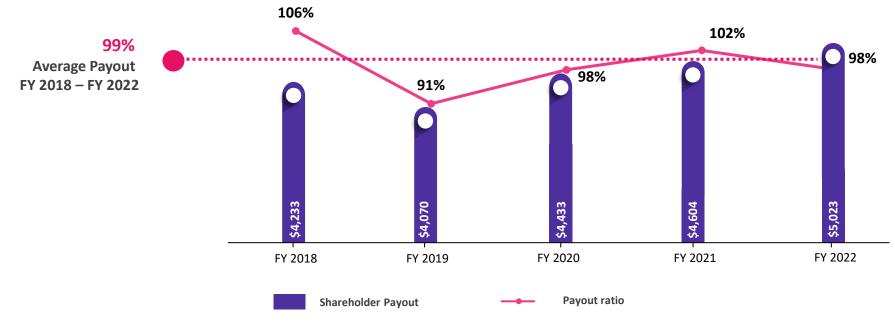
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#### **Robust Cash Flow**





## Shareholder-friendly Capital Allocation

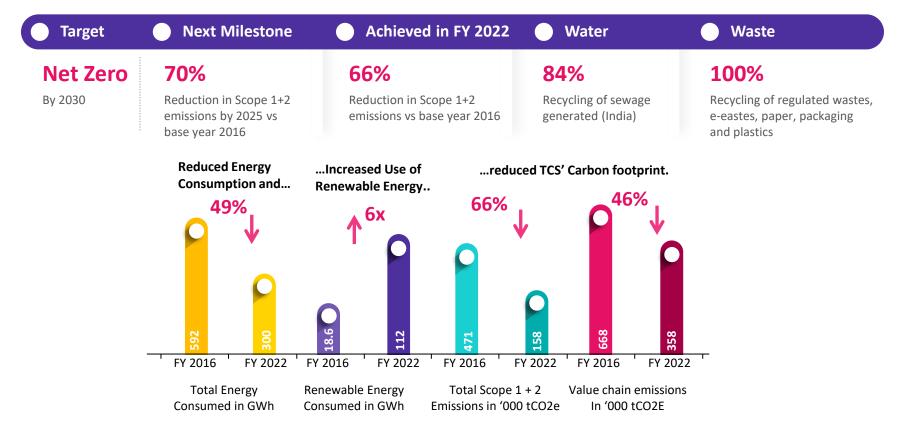


(including special dividends, buybacks and taxes)





#### Making Progress in our Net Zero Journey\*







#### And Helping Clients in Their Sustainability Journeys



## Giving back to the Community

Adult Literacy Program		Volunteering		Overall Impact		goIT	
<b>7,400+</b> learners	<b>162</b> districts	<b>700,000+</b> Hours	<b>58,900</b> Volunteers	$\rightarrow$	1.7 Mn Beneficiaries	<b>30,000+</b> students across 37 countries	
BridgelT	🔵 Youth	Employment Pr	ogram (	Jal Jeeva	n Mission	🔵 Ignite My	Future
<b>321</b> Entrepreneurs across 9 states		9,700+ ral youth across India		<b>75,000</b> Beneficiaries	<b>14</b> villages	<b>435,300</b> students	<b>20,000</b> Empowered Educators

- Donated 1,170 oxygen concentrators and 252 ventilators across 15 states in India
- Donated laptops and mobile broadband connections to students from low-income families for uninterrupted schooling
- Enrolment in TCS' Youth Employment Program for dependents of those who died of Covid
- Provided basic provisions like rice, cooking oil, sugar, canned food to underprivileged, poor and disabled families.



Recognized as National Leader in Community Engagement by Points of Light for 5th Consecutive Year

BridgeIT won the ASSOCHAM award in the category of "Excellence in providing Livelihood to Local Community" at CSR & Sustainability Summit.

Won the Global CSR Excellence & Leadership Awards for "Innovation in CSR Practices" for its innovative global community initiatives.



## TCS Strategic Responses to Opportunities and Threats

Opportunity / Threat	TCS Approach	Outcomes 💮
<ul> <li>Greater interest in using technology to drive business growth</li> </ul>	<ul> <li>Focused on developing contextual knowledge and applying that for inside-out transformations.</li> <li>Continued investments in R&amp;I, Pace Ports, and IP.</li> <li>Dedicated practice with domain experts to bring together TCS' differentiated capabilities from across the organization to stitch together comprehensive solutions.</li> <li>Proactive pitching of solutions to customers' most pressing business problems.</li> <li>New brand tagline 'Building on Belief' to strengthen positioning as a G&amp;T partner.</li> </ul>	<ul> <li>Expansion of addressable market.</li> <li>Growing share of G&amp;T business adding to growth.</li> <li>Higher quality revenue, lending margin resilience.</li> <li>More deeply embedded in the client's business.</li> <li>Engaging with a broader set of buyers in the client organization.</li> <li>Higher visibility within C-Suites.</li> </ul>
<ul> <li>Accelerated adoption of public cloud</li> </ul>	<ul> <li>Launched dedicated business units with end to end capabilities on each of the hyperscaler platforms.</li> <li>Continued investment by each of these units in skills, certifications, credentials, IP and accelerators.</li> <li>Articulated the multi-horizon cloud transformation framework.</li> <li>Made available TCS products and solutions on public clouds.</li> </ul>	<ul> <li>Strong growth in cloud transformation revenues.</li> <li>Top tier partner to each of the hyperscalers.</li> <li>Preferred partner to clients seeking to use cloud native capabilities to power their growth and transformation.</li> </ul>





## TCS Strategic Responses to Opportunities and Threats

ULTANCY

Opportunity / Threat	TCS Approach	Outcomes 🛞
<ul> <li>Greater acceptance of as-a-Service platforms</li> </ul>	<ul> <li>Strengthened alliances and launched new offerings around the popular and new SaaS products.</li> <li>Helped Independent Software Vendor' clients upgrade their products to launch new SaaS versions.</li> <li>Partnering with product manufacturers to help launch innovative as-a-Service offerings using TCS Bring Things to Life IoT framework.</li> <li>TCS IP:</li> <li>Launched SaaS versions of in-house product portfolio; made available on hyperscaler platforms.</li> <li>Used IP portfolio to launch new platforms that bundle IP and shared services on the cloud.</li> </ul>	<ul> <li>Stronger win-win partnerships.</li> <li>Expansion of addressable market.</li> <li>Strong growth in SaaS sales</li> <li>Platforms drive stickier relationships, with long term revenue visibility.</li> </ul>
<ul> <li>Operations optimization to fund transformation</li> </ul>	<ul> <li>Launched the Machine First™ Delivery Model, embedding automation deep within the enterprise to drive greater efficiencies.</li> <li>Launched the TCS Cognix™ hyper-automation suite with pre-built solutions for business and IT operations transformation.</li> </ul>	<ul><li>Thinner competitive set</li><li>Higher quality revenue</li></ul>
<ul> <li>Pandemic-forced remote working</li> </ul>	<ul> <li>Launched the Secure Borderless Workspaces™ operating model.</li> <li>Announced Vision 25x25, heralding a new hybrid working model for the longer term.</li> <li>Implemented `talent clouds', staffing projects using AI to match skills, regardless of location.</li> </ul>	<ul> <li>Ensured business continuity on mission-critical activities.</li> <li>Faster ramp-up of new projects.</li> <li>More opportunities for employees, based on skills rather than their location.</li> <li>More flexible working arrangement, that is more gender inclusive.</li> </ul>









## Financial Highlights

#### Amount in USD Mn, unless otherwise stated

	Yearly			Quarterly			
IFRS	FY 2022	FY 2021*	ΥοΥ	3Q 2023	3Q 2022	ΥοΥ	
Revenue growth – Constant Currency			15.4%			13.5%	
Revenue - INR Mn	1,917,540	1,641,770	16.8%	582,290	488,850	19.1%	
Revenue	\$25,707	\$22,174	15.9%	\$7,075	\$6,524	8.4%	
Gross Profit	\$10,341	\$9,056	14.2%	\$2,834	\$2,609	8.6%	
Gross Margin	40.2%	40.8%	(61 bps)	40.1%	40.0%	7 bps	
Operating Income	\$6 <i>,</i> 496	\$5,741	13.2%	\$1,736	\$1,633	6.3%	
Operating Margin	25.3%	25.9%	(62 bps)	24.5%	25.0%	(49 bps)	
Net Income	\$5,139	\$4,513	13.9%	\$1,318	\$1,303	1.2%	
Net Margin	20.0%	20.4%	(36 bps)	18.6%	20.0%	(134 bps)	
EPS in INR	103.62	89.27	16.1%	29.64	26.41	12.2%	









# Thank You